

Return & Warranty Policy

All returns must be authorized within 30 days of order receipt. Products must be returned in new, unused condition and in the original packaging. Items not returned in new condition or without original packaging and accessories will be refused and not refunded.

Original Packaging Includes:

- Gift box
- Dust bag
- Power adaptor (watch winders)
- Key(s)
- Warranty card

A Return Authorization is required for all returns. Any returns not accompanied by a valid Return Authorization will not be accepted. Please contact one of our customer service representatives at customerservice@wolf1834.com to obtain a Return Authorization and further instructions.

WOLF offers a limited 2 year worldwide warranty on its watch winders and a 1 year warranty for its jewelry cases. The warranty covers only defects in material or workmanship. The end customer must register their watch winder or jewelry by completing the form Warranty Registration from on WOLF1834.com. Please contact us at customerservice@wolf1834.com for product repair or replacement outside the 1 or 2 year time frame.